



MEDICAL SERVICES GUIDE

JCC Santo Domingo 2026

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Location: Santo Domingo, Dominican Republic.



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INTRODUCTION AND GUIDELINES

This Medical Services Guide has been designed to provide a clear and detailed overview of the healthcare structure established for the 2026 Santo Domingo Central American and Caribbean Games. Its purpose is to inform the various users of the event about the protocols and assistance available during the official competition period.

It is important to note that, due to organizational dynamics, some operational details may be subject to change between the date of publication of this document and the formal start of the Games.

Environmental Commitment and Digital Access

In line with our commitment to sustainability and environmental protection, this guide—along with the Anti-Doping Sample Collection Guide and the Pharmacotherapy Guide—will be available exclusively in digital format. The Heads of Mission of each National Olympic Committee (NOC) will be able to view and download these documents via the official extranet.

Updates

To ensure the accuracy of the information leading up to the event, a second, updated edition of this guide is scheduled for publication in May 2026.



WELCOME TO SANTO DOMINGO 2026

The Santo Domingo 2026 Games mark the XXV edition of the Central American and Caribbean Games. This sporting event will take place from July 24 to August 8 in Santo Domingo, Dominican Republic, with a record number of athletes competing in 40 sports and 56 disciplines.

During the months when the Santo Domingo 2026 Games will take place, the Dominican Republic and the Caribbean will be in the middle of summer, so the weather will be very hot. Average high temperatures will reach 31°C–32°C, while lows will hover around 23°C–25°C. High humidity is expected (averaging 77% to 79%), which will increase the heat index, making the environment feel hot.

Strategic planning has been carried out for Medical Services, always keeping the needs of the participating athletes at the center of our work. Our team will consist of staff members and nearly 300 volunteers from various healthcare fields, who have been selected for their clinical skills and experience in the field of sports medicine.

Our medical services are based on the principle of comprehensive health coverage for athletes and accredited NOC members, and will include the Santo Domingo 2026 service network in the following areas: emergency care, hospitals, medical services at sports venues, official hotels, and the JCC Village Polyclinic. The model's design enables seamless care and communication among medical teams located at competition and training venues and medical care centers, as well as with designated hospitals in case of emergencies.

The medical services available during the Santo Domingo 2026 Games are intended for:

- National Olympic Committees (NOCs).
- Technical Officials.
- Centro Caribe Sport family.
- International Federations and Central American or Pan American Confederations, and special guests.
- Workforce.
- Spectators.
-

Medical services will be provided at the competition and training venues, the Santo Domingo 2026 CCS Village, and the CCS Family Hotel. Las Americas International Airport, the Main Press Center (MPC), and the International Broadcast Center (IBC) will be coordinated as needed.

1. MEDICAL ORGANIZATION FOR THE 2026 Santo Domingo Central American and Caribbean Games

1.1 CCS Sports Medical and Anti-Doping Commission

President

- Dr. Hans Larsen (Haiti)

Members

- Anita Rivera (Puerto Rico)
- Dr. Pablo Castillo (Cuba)
- Dra. Rose Mary Arosemena (Panamá)
- Dr. Harlan Van Der Pool (ISV)

Anti-Doping Experts Subcommittee

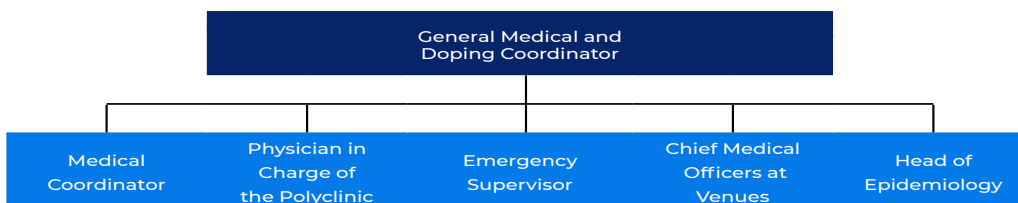
- Dr. Milton Pinedo S (Coordinador- Rep. Dominicana)
- Dra. Paulina De La Loza (Miembro-México)
- Sasha Sutherland (Miembro-Barbados)
- Dra. Laura Anabel Pinedo (Miembro-Rep. Dominicana)
- Eduardo De La Ossa-Gestión de Resultados (Colombia)

1.2 Medical Operations Command Center (MOC)

The Medical Operations Command Center (MOC) will be located at the Village JCC Santo Domingo 2026 Polyclinic, under the supervision of the Chief Medical Officer (CMO), in coordination with the Emergency Medical Services supervisor, the Medical Services at the Competition and Training Venues, and the Polyclinic’s Medical Coordinator.

The MOC will be in communication with the hospitals in the healthcare network of the National Health Service of the Ministry of Health and the ambulance network under the direction of the General Coordinator of Medical Services and Doping Control and the Operations Manager of the Santo Domingo 2026 Pan American Games.

Standard protocols will be in place, and the MOC will be responsible for ensuring that requests and demands for services and supplies are addressed quickly and effectively. In the event of an unforeseen and unexpected health crisis, such as mass casualty incidents or the risk of a pandemic, the MOC will be part of the Operations Center until medical issues are resolved.



2. ACCREDITATION AND ACCESS TO VENUES

2.1 Centro Caribe Sports Medical Commission

Members of the Centro Caribe Sports Medical Commission and Doping Control Subcommission will have access to all medical areas at all competition and training venues, as well as at the Pan American Village and Satellite Accommodations.

2.2 NOC Health Professionals

Health professionals from the NOCs may have access to the playing field and athlete preparation areas, subject to the specific regulations of each sport and the guidelines of the Santo Domingo 2026 Medical Services. NOC healthcare professionals will also have access to the Pan American Village, including the residential area. These professionals will have access to clinics at the venues and will have designated medical care areas for the NOCs.

3. NOC MEDICAL STAFF

3.1 Registration of NOCs Medical Personnel

The NOCs had the opportunity to register doctors from their delegations so they can perform their duties at the medical facilities available at the 2026 Santo Domingo CC Games. The NOCs were notified regarding the registration process and deadline to comply with this requirement.

Authorization and the resulting registration will be granted on a temporary basis and will be subject to the regulations of the Ministry of Public Health, which will grant physicians temporary authorization to practice medicine during the 2026 Santo Domingo Central American and Caribbean Games with the members of their delegation.

All NOCs team physicians whose temporary authorization has been approved will be notified via email.

3.1.1 Powers of authorized NOC medical personnel during the 2026 Santo Domingo Central American and Caribbean Games

Duly authorized NOC physicians will be authorized to:

- Provide medical care to accredited members of their own delegation during the 2026 Santo Domingo Central American and Caribbean Games.
- Prescribing medications available at the Village JCC Polyclinic pharmacy, with the exception of controlled substances (see the Pharmacology Guide for the definition). It is important to note that

the prescription must be written on the medication prescription form validated by the Santo Domingo 2026 medical department and completed in accordance with the information requested on the form.

- Request ultrasound and digital radiology imaging studies, as well as clinical laboratory tests, following subsequent authorization by the Chief Physician of the Village JCC Santo Domingo 2026 Polyclinic.
- Request outpatient consultations for care by medical specialists: internal medicine, orthopedics, rehabilitation, ophthalmology, mental health, or gynecology.
- Request physical therapy and dental services at the La Villa JCC Polyclinic.
- Request meetings with polyclinic specialists to discuss and interpret results.

NOCs physicians may not perform the following actions:

- Prescribe controlled substances directly. Controlled substances must be authorized by a Santo Domingo 2026 staff physician (see Pharmacotherapy Guide).
- Order advanced diagnostic imaging (MRI and CT scans). The ordering of such tests must be authorized and/or performed by Santo Domingo 2026 staff physicians.
- Refer patients to affiliated hospitals. The referral of patients to healthcare facilities outside the Games venues will be managed by the Santo Domingo 2026 Staff.
- Have access to healthcare services outside the medical facilities at the Santo Domingo 2026 Games venues. NOC physicians may accompany athletes and other members of their delegation to the hospital (including the Villa Polyclinic, where one companion per patient is permitted in non-restricted areas). If the patient gives consent, NOC physicians may discuss the patient's tests, diagnosis, and treatment with the attending physician. Final decisions and responsibility will rest with the attending physician/surgeon in consultation with the patient.

3.2. Registration of NOC Non-Medical Health Personnel

All non-medical health professionals who are part of the NOC health team must limit their services to accredited members of their own delegation. For this purpose, they do not require a temporary permit in the Dominican Republic to practice their profession during the Games.

3.3 Medical staff shared among NOCs

In the event that two or more NOCs share a physician, the Committees must complete and sign the form for medical staff shared between delegations, which will be available on the Extranet, in order to confirm the authorization of the NOCs for which the physician will be providing services.

3.4 Malpractice and Liability

Doctors and other healthcare professionals from the various NOCs may only practice and provide care to accredited members of their own delegation during the period of the 2026 Santo Domingo Central American and Caribbean Games. NOC medical staff may not practice their profession or provide medical care to any person who is not accredited with their NOC.

Santo Domingo 2026 will not provide malpractice insurance to NOC medical staff and will not assume liability for any medical care provided by NOC medical staff to members of their own delegation. It is recommended that all NOC medical staff confirm that their professional malpractice liability insurance covers their role at the Santo Domingo 2026 Olympic Games.

3.5 Importation of Medications and Other Therapeutic Products

For the importation of medicines and medical equipment, there is the Application Form for Temporary Importation of Medicines and Medical Equipment, which will facilitate any inspections by customs.

3.6 Distribution of health-related forms and publications

The Medical Services Guide and the Pharmacotherapy Guide for the 2026 Santo Domingo CY Games will be distributed via the Extranet to the NOC medical teams at the medical orientation meeting to be held at the start of the Games.

In addition, the medical teams of the NOCs will be provided with the following forms:

- Prescription pads.
- Requests for medical services/consultations.
- Medical imaging requests.
- Requests for laboratory services.

3.7 Medical facility for the NOCs

The Santo Domingo 2026 Organizing Committee will provide the NOCs with a medical care facility in the Central American Village residential area to facilitate care for accredited athletes.

The space and furnishings allocated to each delegation's medical facility at the 2026 Santo Domingo JCC Village will depend on the size of the delegation.

The following items will be provided to each NOC, according to the size of their delegation, to help them organize the medical space within their residence at the Santo Domingo 2026 JCC Village:

- A. Folding stretchers.
- B. Folding table.
- C. Chairs.
- D. Trash can with lid.
- E. Screen or partition.
- F. Disposable sheets.
- G. Extension cord.

It is important to note that removing this equipment from the NOC's residence area in the Village is not permitted.

3.8 Medical Team Meeting

The Santo Domingo 2026 CC Organizing Committee, through its Medical Services department, will host the international medical teams to provide an orientation on the medical services available during the Santo Domingo 2026 Games.

The meeting will take place in the days leading up to the start of the competitions, on a date and time to be determined. Relevant information regarding Medical Services will be provided, and any questions the delegation doctors may have will be addressed.

4. SANTO DOMINGO 2026 MEDICAL SERVICES

Medical Services for the 2026 Santo Domingo Games are organized under the direction of Dr. Milton Pinedo S., General Coordinator of Medical Services and Doping Control for the 2026 Santo Domingo Central American and Caribbean Games. During the Games, medical services will be provided at all competition and training venues, as well as at certain non-competition venues such as the CC Village, the Centro Caribe Sport Family Hotel, and the Main Press Center.

4.1 Vision for Santo Domingo 2026 Medical Services

The vision of Santo Domingo 2026 Medical Services is to provide athletes and the various groups associated with the Santo Domingo 2026 Central American and Caribbean Games with comprehensive, accessible, timely, and high-quality medical services through multidisciplinary medical teams and appropriate technology, tailored to the needs of different users, while adopting a sports-specific approach within a framework grounded in scientific evidence.

4.2 Medical Team: Roles and Responsibilities

4.2.1 Medical Coordinator

Responsible for ensuring that Santo Domingo 2026 provides comprehensive, accessible, timely, and high-quality medical services through various lines of action, including emergency care, ambulance coverage, prevention, rehabilitation, and epidemiological surveillance.

The Medical Coordinator will be in charge of planning and developing, in close collaboration with health authorities, a medical care plan that addresses the needs of different users, as well as its implementation during the Santo Domingo 2026 Central American and Caribbean Games.

4.2.2 Cluster Medical Supervisor

The Cluster Medical Services Supervisor will be responsible for planning, coordinating, and implementing medical services for a specific cluster in conjunction with a Cluster Facilitator.

4.2.3 Villa Panamericana Polyclinic Coordinator

The Polyclinic Medical Coordinator will be in charge of the planning, implementation, and daily operation of the health facility. During the 2026 Santo Domingo Central American and Caribbean Games, the polyclinic will function as a multidisciplinary medical care center for all athletes and accredited members of the delegations.

4.2.4 Head of Emergency Medical Services

The Head of Emergency Medical Services will be responsible for planning, coordinating, and implementing an emergency response plan for both competition and non-competition venues. During the 2026 Santo Domingo Central American and Caribbean Games, they will be in charge of coordinating ambulance services as part of an effective response plan. Additionally, they will be responsible for implementing emergency protocols and disaster plans.

4.2.5 Medical Director per Venue or Sport

The Medical Services Manager at the venues will be responsible for planning, coordinating, and implementing medical services for a specific venue. Doctors will be responsible for assisting with the coordination and implementation of medical services for specific sports or venues, as assigned by the cluster coordinator. They will oversee the provision of care for athletes and the public. They are responsible for executing and monitoring the medical emergency protocol and providing medical support as needed.

4.2.6 Healthcare professional

A group of healthcare professionals from various disciplines, such as dentistry and physical therapy, who will be responsible for implementing the medical services coordinator's guidelines.

4.2.7 Administrative assistants and paramedical technicians

A team that will report to the healthcare professionals and serve as the technical support network for the delivery of healthcare services at the various locations.

5. TYPES OF MEDICAL SERVICES

The Medical Team of 2026 Santo Domingo will provide necessary medical care to all athletes, officials, and family members of the Games for all medical conditions requiring diagnosis and treatment. From July 24 to August 8, ambulance and transport services will be provided in life-threatening emergencies to all accredited personnel at both competition and non-competition venues associated with the 2026 Santo Domingo Central American and Caribbean Games. Spectators at the venues and staff on duty will have access to medical care, where their condition will be assessed in accordance with protocols established by the organizing committee, and they will be referred to the nearest emergency medical service when necessary and appropriate.

5.1 Medical Services at Venues

Medical facilities will be available at competition venues, training venues, and other official venues. In general, the medical services provided at the various venues include:

- Ambulance service for patient transport.
- On-field medical stations.

5.1.1 Medical services at training venues

Each training venue will have 911 ambulance services available to provide emergency care and initial medical response. The healthcare professionals providing this service will be on standby one hour before the start of training and one hour after its conclusion. The transport of patients in emergency situations is under the direction of the Head of Emergency Medical Services for 2026 Santo Domingo.

5.1.2 Medical Services at Competition Venues

The available services will include the medical teams, supplies, and medications necessary to meet the different needs of each sport in competition. Competition venues will have a multidisciplinary team that will provide medical and emergency services to athletes and officials. Each competition venue will have ambulance coverage for the transport of patients in case of emergency. The various professionals and services will be available one hour prior to the start and one hour after the end of the competition.

5.1.3 Medical Services on the Field

During competitions, the medical team will remain on the sidelines, prepared for any eventuality. Athletes injured on the field of play during a competition will be evaluated on-site, unless the specific rules of the sport provide otherwise. If necessary, they will be removed from the field of play and transported to the nearest athlete medical area, the Village Polyclinic, or the Hospital, as appropriate.

On-field response will comply with the standards of the International Sports Federation. If an athlete's injury does not constitute a medical emergency, their care will be referred back to the NOC medical staff.

5.1.4 Medical Services for Spectators

Medical facilities will be available to treat spectators. The established medical services will provide first aid and general medical care. In the event of an emergency, the Santo Domingo 2026 medical services will respond and provide timely medical care in accordance with established protocols and may transport the patient to the nearest healthcare facility.

5.1.5 Emergency Services and Medical Transport

The Organizing Committee of the 2026 Santo Domingo Central American and Caribbean Games will provide ambulance services at competition venues and some non-competition venues. An emergency response plan has been developed to ensure timely access to emergency medical care,

involving the Hospital Network of the National Health Service (SNS) at each of the participating venues. For competition venues outside Santo Domingo and far from high-complexity healthcare facilities, air transport will be implemented in coordination with government agencies, ensuring timely care while meeting the required response and treatment times in the event of an emergency.

5.1.6 Medical Services at the Centro Caribe Sport Family Hotel

At the Centro Caribe Sport Family Hotel, a general medical care station will be maintained and available 24 hours a day. An ambulance service will be on standby at the hotel throughout the Games, enabling transfers to the designated hospital and/or a timely emergency response to the nearest healthcare facility.

5.1.7 Medical Services at the Airport

In the event of an accident within the airport, medical services will be provided by the medical staff of Las Americas International Airport, with the support and coordination of the medical services of the 2026 Santo Domingo Central American and Caribbean Games. Care will consist of first aid and arranging transport to the nearest or appropriate hospital, depending on the severity of the case.

5.2 Medical facilities

The healthcare facilities to be established during the 2026 Santo Domingo Central American and Caribbean Games include the Polyclinic in Villa CCS and the Medical Clinic at the Juan Pablo Duarte Olympic Center and Parque del Este.

5.2.1 Villa CCS Polyclinic

The Villa CCS will feature a Polyclinic where various health services will be available according to the needs of each sport. Medical coverage begins with the arrival of the first delegation at the Village and ends when the facility closes.

Period	Date
Opening	July 15, 2026
closure	August 10, 2026

The medical services that will be available at the Villa Panamericana Polyclinic include:

5.2.1.1 Emergency Department

The Emergency Department located at the Polyclinic Villa Santo Domingo 2026 will be available from the opening of the Village until the facility closes. Medical emergency and rehabilitation services will be available from 8:00 a.m. to 8:00 p.m.

The ambulance service for transport in the event of a medical emergency will be available 24 hours a day. This service must be authorized by the on-duty physician in charge of the polyclinic. In these cases, priority will be given to the speed of transport.

In medical situations that do not require immediate transport, the patient may be transported in any of the following ways:

- Vehicle managed by the medical team of the 2026 Santo Domingo Games.
- Vehicle coordinated by the delegations.

This includes attending CT scans, MRIs, tests that cannot be performed at the polyclinic, and/or medical care provided by a specialist not available at the polyclinic.

5.2.1.2 Dental Emergency Service

The dental emergency service is intended to provide emergency care and does not cover chronic conditions. Severe cases may be referred to one of the designated hospitals with dental services.

The cost of referrals will be covered by the Santo Domingo 2026 Organizing Committee.

5.2.1.3 Outpatient Consultations

The outpatient consultation service covers various medical specialties that can be accessed by appointment. It will be available from the opening of La Villa Santo Domingo 2026 until the facility closes. Hours of operation will be from 8:00 a.m. to 8:00 p.m.

The following describes the different specialties available and how to access them:

- Physical Medicine and Rehabilitation.
- Internal Medicine.
- Ophthalmology.
- Gynecology.

NOC-certified physicians may request outpatient consultations with medical specialists.

Physicians from the various NOCs may request a meeting to jointly review, with the Polyclinic’s Coordinating Physician, the need to provide care.

5.2.1.4 Imaging Services

The imaging service includes echography and radiology services. Examinations will be performed at facilities within the Santo Domingo 2026 Hospital Network and will include a report issued by a radiology specialist. This service will be available from the opening of La Villa Santo Domingo 2026 until the facility closes.

Requests for imaging studies will only be accepted in the formats authorized by the Medical Services of the Santo Domingo 2026, including special requests for CT scans and MRIs. All imaging requests must be authorized by a coordinating physician at the polyclinic.

5.2.1.5 Rehabilitation and Physical Therapy Services

The rehabilitation and physical therapy service will be available from the opening of the Village until the facility closes, with hours of operation from 8:00 a.m. to 8:00 p.m. The various services will be available on a walk-in basis.

Athletes referred by a specialist from the Santo Domingo 2026 Medical Services or by their respective NOC’s physician may use this service. The service includes physical therapy, massage therapy, and cryotherapy, all provided by highly qualified professionals.

5.2.1.6 Sample Collection Service

The sample collection service will be available from the opening of La Villa until the facility closes.

Requests for laboratory tests will only be processed using forms authorized by Santo Domingo 2026 Medical Services. All laboratory requests must be

authorized by the Polyclinic's Coordinating Physician. Physicians from the various CONs may request a meeting to review, together with the Polyclinic Physician, the need to provide care.

5.2.1.7 Pharmacy

The Pharmacy service will be available from the time La Villa opens until the facility closes. The pharmacy's hours of operation will be from 8:00 a.m. to 8:00 p.m. for dispensing medications indicated for outpatient care and/or prescriptions written by physicians from the respective NOCs. The pharmacy will operate 24/7 for the emergency department.

The medications were selected to cover the treatment needs of acute and emergency conditions, not chronic ones. The availability of medications is detailed in the Santo Domingo 2026 Pharmacotherapy Guide.

To access the various available medications, physicians from the different NOCs must correctly complete the prescription authorized by Santo Domingo 2026 Organizing Committee. In the case of controlled medications or substances, they must be authorized by the Villa Polyclinic Physician and the Pharmacy Consultant.

It will be the responsibility of the NOCs to procure, via medical prescription, any medications not included in the Santo Domingo 2026 Pharmacotherapy Guide.

5.2.2 Medical Clinic at the JPD Olympic Center and Parque del Este

The Medical Clinic will be located at the JPD Olympic Center and Parque del Este. These venues will host the majority of competitions and training sessions; for this reason, it was decided to establish a Medical Clinic that aims to provide outpatient primary health care and wound care procedures.

Hours of operation will be from 8:00 a.m. to 8:00 p.m., and an ambulance service is available to transport patients in life-threatening emergencies or urgent cases to various healthcare facilities or to the Villa Santo Domingo 2026 Polyclinic.

5.2.3 Polyclinics at Satellite Accommodations

The Satellite Accommodations will be located in different provinces across the country, such as Monseñor Nouel, Puerto Plata, Peravia, San Pedro de Macoris, and Higüey. Medical clinics will be set up to provide primary care services and on-call or stationary ambulance services, depending on the number of athletes and the risk level of the sport being played at each venue.

6. MEDICAL SERVICES COVERAGE

The Santo Domingo 2026 Central American and Caribbean Games Organizing Committee will provide full medical coverage for all athletes, team officials, coaches/support staff, members of the Centro Caribe Sport Family, and members of the International Federation accredited for the Santo Domingo 2026 Central American and Caribbean Games while they are in the Dominican Republic.

Coverage includes 100% of the expenses incurred by the person receiving care. This includes hospitalization, emergency medical expenses, and emergency ground and air transportation costs.

7. SANTO DOMINGO 2026 HOSPITAL NETWORK

The Hospital Network that will provide services during the 2026 Santo Domingo Central American and Caribbean Games will be published in the next edition of this guide.

8. SANTO DOMINGO 2026 NEEDLE-FREE POLICY

During Santo Domingo 2026 Games, a “zero-needle” policy will be implemented for all participating athletes.

Needles may only be used by medical professionals accredited and certified by Santo Domingo 2026 for the justified treatment of injuries, illnesses, or other medical conditions (for which a valid Therapeutic Use Exemption (TUE) may be required); or those requiring self-injection therapy for a medical condition established with a valid Therapeutic Use Exemption (TUE) and duly declared by the responsible National Olympic Committee (NOC).

Compliance with any of the above points does not exempt the athlete from the need and responsibility to apply for a TUE, in accordance with WADA regulations.

It is the responsibility of each athlete, their support personnel, and each NOC to ensure compliance with this policy.

In particular, each NOC must ensure that:

- Any needles and associated clinical materials intended for use by members of their delegation are stored in a secure location, with access restricted to authorized medical personnel from the NOC delegation.
- Athletes with a valid TUE for insulin use and officials requiring other forms of self-injection may keep their appropriate materials if they were declared prior to entering the Village.
- All used needles and associated materials (vials, syringes, and swabs) are safely disposed of in an appropriate biohazard container at the

Village Polyclinic.

- Each time an athlete receives an injection during the 2026 Santo Domingo Central American and Caribbean Games, they must submit a signed declaration (“Injection Declaration”), which must be completed and sent to the Centro Caribe Sport Medical Commission by 12:00 p.m. on the day following the injection.

This policy applies to all injections administered to athletes, whether they take place at the Santo Domingo 2026 OCA Village, satellite accommodations, or elsewhere in the country.

The “Injection Declaration” form will be available on the Extranet. It must be completed legibly in English or Spanish, stating the medical reason for the use of injections, and diagnostic test results may be attached. The form may be submitted at the Village Polyclinic pharmacy or emailed to the Centro Caribe Sport Medical Commission (this email address will be available in the second version of the guide).

Injectables administered at the Villa Panamericana Polyclinic or at medical services in the Satellite Accommodations do not require a declaration form if:

- The injection was administered by a member of the Santo Domingo 2026 medical team (nurse, paramedic, and/or physician).
- The injection has been recorded in the medical care system.
- Failure to comply with this policy during the 2026 Santo Domingo Central American and Caribbean Games may expose the athlete, the athlete’s entourage, the National Olympic Committees (NOCs), and members of their delegation, as well as the person(s) who administered the injection, to action by the Centro Caribe Sport Medical Commission. In this case, the consequences will be determined in accordance with the applicable anti-doping regulations.

